

# WELCOME TO OUR NEW LOOK ONLINE BANKING SERVICE

## OVERVIEW FOR OUR QUAY MEMBERS



Welcome to Online Banking

Register for Online Banking  
 View Online Banking Demo  
 What's new?  
 Online Banking Security

Member Number:   
 Access Code:

If you have forgotten your access code, please call us on 1300 361 416 between 9:00am - 4:00pm Monday - Friday.

**Limited Time Offer!**  
 Register for eStatements for your chance to Win 1 of 3 \$1,000 Flight Centre Vouchers!

**WHAT RATE ARE YOU PAYING ON YOUR HOME LOAN?**  
 Apply now for G&C Mutual Bank's Premium Package Home Loan. **3.99%<sup>per annum</sup>** (variable rate).

**SMS ONE TIME PASSWORD**  
 Additional security for your transactions.

ADM 72 087 400 637 AF 34 & Australian Credit Licence 238311 050 639 000  
G&C Mutual Bank Limited



Welcome to Online Banking

[HOME](#) [ACCOUNTS](#) [PAYMENTS](#) [OPEN ACCOUNTS](#) [MAINTENANCE](#) [SERVICES](#) [SECURE LINK](#)

Transaction Details: JOHN D'ONOFRIO LTD - 3602335582

Account Name	Current	Available	Date	Description	Debit	Credit	Balance
3602335582 - Reserves	\$1,000.00	\$11,000.00	07 SEP 2016	Share Paid Client 36023355	\$10.00	\$11,910.00	
3602335584 - Expense Loan	\$0.00	\$0.00	07 SEP 2016	Share Paid Client 36023355	\$10.00	\$11,900.00	
3602335584 - Expense Loan	\$219.00	\$219.00	06 SEP 2016	THE GROUP PRODUCE CT QUAY MEMBER			
3602335584 - Expense Loan	\$11,520.00	\$11,520.00	06 SEP 2016	HANBOUR CT CONNECTION MEMBERSHIP	\$12.00		\$11,508.00
3602335584 - Expense Loan	\$12.00	\$12.00	05 SEP 2016	DISNEY			\$11,496.00

ADM 72 087 400 637 AF 34 & Australian Credit Licence 238311 050 639 000  
G&C Mutual Bank Limited

## Overview

We welcome Quay members to the new look Online Banking service.

Most of the existing features and functions that you are used to in Online Banking remain, however you will find some minor changes to the site. The site is much simpler to navigate and it will make your everyday banking easier. Let's take a look through.

## Login Page

You no longer need to input your CAPTCHA text to log into Online Banking, making it quicker to start your banking.

The screenshot shows the G&C Mutual Bank Online Banking login page. At the top left are the logos for G&C mutual bank and Quay mutual bank, both with the tagline "BANKING ON YOUR COMMUNITY". To the right, the text "Welcome to Online Banking" is displayed. Below the logos is a navigation menu with four items: "Register for Online Banking", "View Online Banking Demo", "What's new?", and "Online Banking Security". A red box highlights this menu. To the right of the menu is a login form with fields for "Member Number" and "Access Code", and a "Login" button. A callout bubble points to the login form, stating: "You no longer need to input your captcha text on the login page, making it quicker to login to start your banking." Below the login form is a note: "If you have forgotten your access code, please call us on 1300 364 400 between 9.00am - 5.00pm Monday - Friday". At the bottom of the page, there are three promotional banners. The first is a "Limited Time Offer!" for eStatements and a chance to win \$1,000 vouchers. The second is for a home loan with a 3.99% interest rate. The third is for SMS one-time passwords, described as "Additional security for your accounts!". At the very bottom, the page number "Page 2 of 10" is visible.

**You will notice that you now have some links on the login page, which will provide useful information and help you navigate the site.**

**You no longer need to input your captcha text on the login page, making it quicker to login to start your banking.**

**Limited Time Offer!**  
Register for eStatements for your chance to Win 1 of 3 \$1,000 Flight Centre Vouchers\*  
\*Terms & conditions apply

**WHAT RATE ARE YOU PAYING ON YOUR HOME LOAN?**  
Apply now for G&C Mutual Bank's Premium Package Home Loan  
Terms & conditions apply.  
**3.99%<sup>pa</sup>**  
INTEREST RATE<sup>pa</sup>  
**3.99%<sup>pa</sup>**  
COMPARISON RATE<sup>pa</sup>  
[Learn more](#)

**SMS ONE TIME PASSWORD VIA ONLINE BANKING IS NOW AVAILABLE!**  
Additional security for your accounts!

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited

# Homepage

You will notice that the home page looks different. It has user friendly menus along the top which should make it easier for you to find what you want.

Welcome to Online Banking

HOME ACCOUNTS PAYMENTS OPEN ACCOUNTS MAINTENANCE SERVICES SECURE MAIL Print Logout

**Account Details**

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

**Pending Authorisations**  
There are no Pending Authorisations

**Current Offers**  
There are no Offers

**New Messages**  
There are no New Messages

**Transaction Details - JOHN CITIZEN LTD - 3802355S82**

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,900.82
06 SEP 2016	TFR FROM PRODUCT S2 QUAY MERGER			
06 SEP 2016	HARBOUR IT	\$31,920.88		\$31,890.82
05 SEP 2016	CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06

[View All](#) [Download Transactions](#)

**Periodical Payments**

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited

On the left you will see a list of all your active accounts including balances.

On the right you will see the display of the most recent transactions for the first account in your accounts list. To change the display of the most recent transactions, click on another account from the Account Details window.

# Accounts

This tab shows you a list of all of your accounts.

The screenshot displays the 'Accounts' section of the G&C Mutual Bank online banking interface. At the top, there are logos for G&C mutual bank and Quay mutual bank, and a 'Welcome to Online Banking' message. A navigation bar includes links for HOME, ACCOUNTS (highlighted), PAYMENTS, OPEN ACCOUNTS, MAINTENANCE, SERVICES, and SECURE MAIL. Utility links for Print and Logout are also present.

The main content area is titled 'Account List' and is divided into several sections:

- Account Details:** A table listing three accounts with their current and available balances.
- Pending Authorisations:** A message stating 'There are no Pending Authorisations'.
- Current Offers:** A message stating 'There are no Offers'.
- New Messages:** A message stating 'There are no New Messages'.
- Transaction Details - JOHN CITIZEN LTD - 3802355S82:** A table showing a list of transactions with columns for Date, Description, Debit, Credit, and Balance.
- Periodical Payments:** A section that is currently empty.

At the bottom of the page, the following information is displayed: ABN 72 087 650 637, AFSL & Australian Credit Licence 238311, BSB 659-000, and G&C Mutual Bank Limited.

## Payments

The Payments tab is a new tab. You will find anything related to making a payment under this tab. You will notice that all transfers, whether they are internal or external can now be performed via the "Transfer Money" menu.

The screenshot displays the online banking interface for G&C Mutual Bank and Quay Mutual Bank. The top navigation bar includes tabs for HOME, ACCOUNTS, PAYMENTS, OPEN ACCOUNTS, MAINTENANCE, SERVICES, and SECURE MAIL. A 'Print' button and a 'Logout' button are also visible. A callout box highlights the 'PAYMENTS' tab and its dropdown menu, which includes options like 'Transfer Money', 'BPAY', 'Multiple Transfers', 'Periodical Payments', 'Pending Authorisations', 'List of Payees', and 'BPAY Billers List'. A table shows transaction details for 'JOHN CITIZEN LTD - 3802355S82' with columns for Date, Description, Debit, Credit, and Balance. The footer contains contact information: ABN 72 087 650 637, AFSL & Australian Credit Licence 238311, BSB 659-000, and G&C Mutual Bank Limited.

**Transfer Money**

- BPAY
- Multiple Transfers
- Periodical Payments
- Pending Authorisations
- List of Payees
- BPAY Billers List

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,900.82
06 SEP 2016	TFR FROM PRODUCT S2 QUAY MERGER			
06 SEP 2016	HARBOUR IT	\$31,920.88		\$31,890.82
05 SEP 2016	CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06

View All      Download Transactions

Periodical Payments

ABN 72 087 650 637    AFSL & Australian Credit Licence 238311    BSB 659-000  
G&C Mutual Bank Limited

## Open Accounts

This is a new tab. You will be able to open and fund Savings and Investment accounts online within the security of Online Banking. Please visit separate demos to follow the instructions on opening your new savings and investment accounts online.

**G&C mutual bank** Welcome to Online Banking

HOME ACCOUNTS PAYMENTS **OPEN ACCOUNTS** MAINTENANCE SERVICES SECURE MAIL Print Logout

New Savings Account  
New Term Deposit

**Account Details**

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

**Pending Authorisations**  
There are no Pending Authorisations

**Current Offers**  
There are no Offers

**New Messages**  
There are no New Messages

**Transaction Details - JOHN CITIZEN LTD - 3802355S82**

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,900.82
06 SEP 2016	TFR FROM PRODUCT S2 QUAY MERGER			
06 SEP 2016	HARBOUR IT		\$31,920.88	\$31,890.82
05 SEP 2016	CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06

[View All](#) [Download Transactions](#)

**Periodical Payments**

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited

# Maintenance

This tab allows you to control the display of your account, personalise your account, update your contact details and change your access code. Please visit the "Maintenance" tab demo to understand each of these processes in detail.

Welcome to Online Banking

HOME ACCOUNTS PAYMENTS OPEN ACCOUNTS MAINTENANCE SERVICES SECURE MAIL Print Logout

Account Details

Account	Name	Current
3802355S82	BusiAccess	\$31,890.82
3802355S84	Special Saver	\$0.00
3802355S84.1	Special Saver	\$219.92

Pending Authorisations

There are no Pending Authorisations

Current Offers

There are no Offers

New Messages

There are no New Messages

Organise Accounts

Personalise Account Names

Customise

Update Details

Change Access Code

Setup Security Options

Accounts - JOHN CITIZEN LTD - 3802355S82

Description	Debit	Credit	Balance
Shares Paid Client 3802355		\$10.00	\$31,910.82
Shares Paid Client 3802355		\$10.00	\$31,900.82
TFR FROM PRODUCT S2 QUAY MERGER			
06 SEP 2016 HARBOUR IT	\$31,920.88		\$31,890.82
05 SEP 2016 CONNECTION NEWSAGENCY SYDNEY	\$12.50		-\$30.06

View All Download Transactions

Periodical Payments

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000

## Services

This tab provides features to help you track your interest details, view payroll allocations, activate your card and manage your statements.

You can view your eStatements if already registered for Online Banking by visiting the "Quay Online Statements" tab.

Welcome to Online Banking

HOME ACCOUNTS PAYMENTS OPEN ACCOUNTS MAINTENANCE SERVICES SECURE MAIL Print Logout

Account Details

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

Pending Authorisations

There are no Pending Authorisations

Current Offers

There are no Offers

New Messages

There are no New Messages

Help

G&C Online Statements

Quay Online Statements

View/Order a Statement

View Payroll Allocations

Interest Details

Activate Your Card

Offer Opt Out

Stop Mobile Banking

View All

Download Transactions

Periodical Payments

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited

## Secure Mail

This is a new feature in Online Banking Service. "Secure Mail" can be used to send and receive a secure email to and from G&C Mutual Bank Limited and helps you connect with us in the secure environment.

From time to time, we will use this service to notify you of system upgrades or important information relating to Online Banking.

You can also use this service to email us and one of our staff will respond to your enquiry as soon as possible.

The screenshot displays the G&C Mutual Bank Online Banking interface. At the top, there are logos for G&C mutual bank and Quay mutual bank, and a "Welcome to Online Banking" message. A navigation bar includes links for HOME, ACCOUNTS, PAYMENTS, OPEN ACCOUNTS, MAINTENANCE, SERVICES, and SECURE MAIL. The SECURE MAIL link is highlighted, and a dropdown menu is open, showing an "Email" option. Below the navigation bar, there are several sections: "Account Details" with a table of accounts, "Pending Authorisations" (no pending), "Current Offers" (no offers), and "New Messages" (no new messages). To the right, there is a "Transaction Details" section for account 3802355S82, showing a list of transactions with columns for Date, Description, Debit, Credit, and Balance. At the bottom, there is a footer with contact information: ABN 72 087 650 637, AFSL & Australian Credit Licence 238311, BSB 659-000, and G&C Mutual Bank Limited.

Account Details

Account	Name	Current	Available
3802355S82	BusiAccess	\$31,890.82	\$41,890.82
3802355S84	Special Saver	\$0.00	\$0.00
3802355S84.1	Special Saver	\$219.92	\$219.92

Pending Authorisations

There are no Pending Authorisations

Current Offers

There are no Offers

New Messages

There are no New Messages

Transaction Details - JOHN CITIZEN LTD - 3802355S82

Date	Description	Debit	Credit	Balance
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,910.82
07 SEP 2016	Shares Paid Client 3802355		\$10.00	\$31,900.82
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[View All](#) [Download Transactions](#)

Periodical Payments

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited

## Logout

Please make sure you press the "Ok" button to safely close your Online Banking session.

**G&C mutual bank**  
BANKING ON YOUR COMMUNITY

**Quay mutual bank**  
BANKING ON YOUR COMMUNITY

### Welcome to Online Banking

**Thank you for using Online Banking**

You are now signed off,  
press "OK" to close the window

OK

**Limited Time Offer!**  
Register for eStatements  
for your chance to  
Win 1 of 3 \$1,000  
Flight Centre Vouchers\*  
\*Terms & conditions apply

**WHAT RATE ARE YOU PAYING ON YOUR HOME LOAN?**  
Apply now for  
G&C Mutual Bank's  
Premium Package  
Home Loan  
Terms & conditions apply.  
[Learn more](#)

**3.99%<sup>pa</sup>**  
INTEREST RATE<sup>pa</sup>  
**3.99%<sup>pa</sup>**  
COMPARISON RATE<sup>pa</sup>

**SMS ONE TIME PASSWORD**  
VIA ONLINE BANKING IS NOW AVAILABLE!  
Additional security for your accounts!

ABN 72 087 650 637 AFSL & Australian Credit Licence 238311 BSB 659-000  
G&C Mutual Bank Limited

If you have any questions on new Online Banking Service, please contact us on 1300 364 400 9.00am-5.00pm Monday-Friday and we will be happy to assist.